



David Le Roy
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Capability Statement

Core Competencies:

DTS offers network management, server maintenance, desktop support, performance monitoring, patch management, anti-virus & spy-ware protection, software deployment discounted software and hardware including refurbished systems and much more. We have certified engineers and technicians delivering high levels of IT support from our Network Operation Centers available.

Differentiators:

- 24/7/365 technology help desk coverage
- Cloud administration and management
- Technology Value Added Reseller (VAR)
- Trusted source of helping to manage and create business processes for small and medium businesses
- Documentation and Reporting

Past Performance:

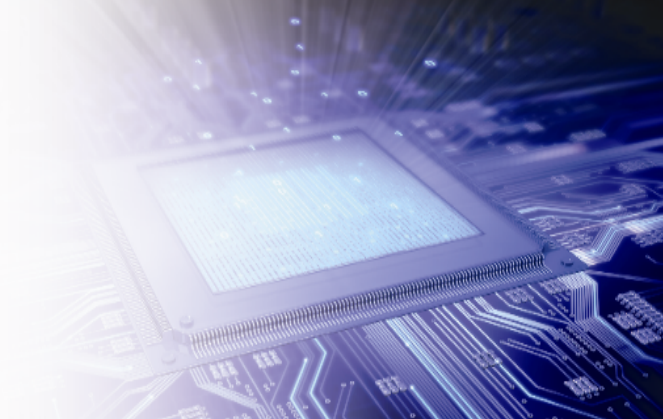
NorthStar Utilities Solutions

City of Evanston Water & Sewer Service.

Contact: Ken Hayes, VP of Sales and Marketing

Contract Length: Sep. 2008 – 2010

Scope of Work: Primary scope included creating reports and documentation for their database. Assisted in the migration of billing platform and training of staff for newly created database. Assisted in the troubleshooting and remediation of tickets submitted by staff.



DTS Corporate Office
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888-906-4412 toll free
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Certification:

GSA Small Business

HubZone

Minority Business Enterprise (MBE)

Unique ID: P92PLFFM9KX4

CAGE: 9C5Q2

NAICS

541512 - Computer hardware consulting services or consultants

518210 - Cloud computing services

334111 - Electronic Computer Manufacturing

449210 - Computer equipment stores

811210 - Computer repair and maintenance services

541511 - Custom Computer Programming Services

SIN

33411 - Purchasing of New Electronic Equipment

511210 - Software Licenses

518210C - Cloud Computing and Cloud Related IT Services

541515 - Information Technology Professional Services

