

Capability Statement

Core Competencies

- Licensing - Microsoft 365, Google WS
- Network management, server maintenance, desktop support, performance monitoring, patch management, and cybersecurity.
- VAR software and hardware
- 24/7/365 Technology Help Desk and NOC

Differentiators

- Personalized Service: Tailored solutions that meet specific needs and compliance standards.
- Agility and Flexibility: Swift adaptation to evolving requirements, ensuring minimal disruption.
- Expertise and Specialization: Specialized knowledge in cybersecurity, regulatory compliance, and technical support.
- Enhanced Security: Robust security measures, including advanced threat detection and regular security audits.
- Close Collaboration: Direct access to senior management, fostering strong, long-term relationships.
- Cost-Effectiveness: Competitive pricing structures without compromising quality.
- Innovation and Proactivity: Commitment to exploring new technologies and proactive service delivery.
- Proven Track Record: Successful collaborations with government entities and positive client testimonials.

Past Performance:

NorthStar Utilities Solutions
City of Evanston Water & Sewer Service.
Contact: Ken Hayes, VP of Sales and Marketing
Contract Length: Sep. 2008 – 2010

Scope of Work: Primary scope included creating reports and documentation for their database. Assisted in the migration of billing platform and training of staff for newly created database. Assisted in the troubleshooting and remediation of tickets submitted by staff.



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Certifications:

GSA/HubZone Contract: 47QTCA23D00B6
SBE/MWBE Miami Dade County Public Schools
SBE/MWBE Palm Beach County Public Schools
SBE/DBE Miami-Dade County
City of Miami Beach

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NAICS

- 541512** - Computer hardware consulting services or consultants
- 518210** - Cloud computing services
- 334111** – Electronic Computer Manufacturing
- 449210** - Computer equipment stores
- 811210** - Computer repair and maintenance services
- 541511** - Custom Computer Programming Services
- SIN**
- 33411** - Purchasing of New Electronic Equipment
- 511210** - Software Licenses
- 518210C** - Cloud Computing and Cloud Related IT Services
- 54151S** - Information Technology Professional Services

